

Communication/Teamwork

Demystifying Early Resolution Exploring the New Foundational Learning Program

- Original Webinar Date 9/12/2023
- Nursing contact hours are not available for this webinar.

Documentation: It's Not a Chore, It's a Game Changer

- Available 5/9/2023 - 5/8/2025
- Contact Hours: 1.0

Early Resolution Foundational Learning Series

- Available 1/27/2025 - 1/26/2027
- Contact Hours: 1.25
- Disclosure and Ongoing Communication
 - › Module 1: Setting the Stage for Disclosure (0.25)
 - › Module 2: Developing Skills: Listening, Empathy & Apology (0.5)
 - › Module 3: In the Aftermath of a Disclosure (0.25)
 - › Module 4: Developing Skills Managing Denial, Anger & Crying (0.25)

Risk Managing a Complaint

- Available 9/7/2023 - 9/6/2025
- Contact Hours: 1.0

Risk Managing the Grievance Process

- Available 2/8/2024 - 2/7/2026
- Contact Hours: 1.0

Why Communication Doesn't Work...More Often Than We'd Like

- Available 3/13/2025 - 3/12/2027
- Contact Hours: 1.0

Emergency Medicine

ED Discharge: Minimizing Risk

- Available 8/27/2024 - 8/26/2026
- Contact Hours: 0.75

Reduce Your Risk: Understanding EMTALA - 2024 Update

- Available 7/9/2024 - 7/8/2026
- Contact Hours: 1.0

Culture/Leadership

The Culture of Safety Enigma: Professionalism and Civility - Building a Culture of Safety

- Available 10/20/2023 - 10/19/2025
- Contact Hours: 1.0

Early Resolution Foundational Learning Series

- Available 1/27/2025 - 1/26/2027
- Contact Hours: 2.0
- Staff Support: Traumatic Healthcare Events
 - › Module 1: Organizational Awareness (0.5)
 - › Module 2: Second Victim Phenomenon (0.5)
 - › Module 3: Leadership (0.5)
 - › Module 4: Strategies (0.5)

Embracing Staff Support - Exploring The 'Why' and 'How'

- Available 11/8/2024 - 11/7/2026
- Contact Hours: 0.75

Empowering Staff Through Creating a Safe Environment - Psychological Safety

- Available 11/8/2024 - 11/7/2026
- Contact Hours: 1.0

Just Culture Curriculum

- Available 10/1/2023 - 9/30/2025
- Contact Hours: 1.5
- Module 1: Introduction to Just Culture (0.5)
- Module 2: Deep Dive into the Just Culture Process (0.75)
- Module 3: Implementation & Sustainability of a Just Culture Process (0.25)

Proactive Risk Management Business Planning for New Service Lines

- Available 2/13/2025 - 2/12/2027
- Contact Hours: 1.0

Understanding Mental Health and Wellness in the Workplace

- Available 10/8/2024 - 10/7/2026
- Contact Hours: 1.0

On-Demand Education

Legal/Event Analysis

Be Empowered - Understanding Evolving Healthcare Law - An Interactive Discussion

- Available 11/8/2024 - 11/7/2026
- Contact Hours: 1.5

The Conclusion of the COVID-19 Public Health Emergency: What Telemedicine Providers Need to Know

- Available 7/13/2023 - 7/12/2025
- Contact Hours: 1.0

Early Resolution Foundational Learning Series

- Available 1/27/2025 - 1/26/2027
- Contact Hours: 2.0
- Event Investigation and Analysis
 - › Module 1: Introduction - Tools and Event Investigation (0.5)
 - › Module 2: System-Focused Event Investigation & Analysis (0.5)
 - › Module 3: Mitigating and Eliminating Vulnerabilities (0.5)
 - › Module 4: Action Planning and Sustainability (0.5)

Embracing Artificial Intelligence in Healthcare: Understanding the Benefits & Risks

- Available 11/8/2024 - 11/7/2026
- Contact Hours: 1.0

The Legal Conundrum: Exploring the 2023 Legal Landscape - An Interactive Discussion

- Available 10/20/2023 - 10/19/2025
- Contact Hours: 1.5

Legal Update: Advanced Practice Providers

- Available 11/7/2023 - 11/6/2025
- Contact Hours: 1.5

Nursing Malpractice: In the Hospital and Courtroom

- Available 4/9/2024 - 4/8/2026
- Contact Hours: 1.0

The Perplexing World of PSQIA: Protecting PSWP - Emerging Case Law Trends

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Perioperative

Mitigating Post-Operative Risks

- Available 5/14/2024 - 5/13/2026
- Contact Hours: 1.0

Trending Topics

Clinical Risk Management and Patient Safety

- Available 5/16/2024 - 5/15/2026
- Contact Hours: 1.0

Education/Environmental Safety/Technology

Mystical Virtual Reality World Exploring the 2023 Simulation Pilot

- Original Webinar Date 9/25/2023
- Nursing contact hours are not available for this webinar.

Workplace Violence: Patient/Visitor Aggression Management Throughout the Organization

- Available 4/4/2023 - 4/3/2025
- Contact Hours: 1.0

Perinatal

Deciphering Obstetric Care: Understanding Maternal Early Warning Signs

- Available 10/20/2023 - 10/19/2025
- Contact Hours: 1.0

Negotiating Maternal Levels of Care: Barriers and Boundaries

- Available 8/9/2023 - 8/8/2025
- Contact Hours: 1.0

QBL Counts!

- Available 6/1/2023 - 5/31/2025
- Contact Hours: 1.0

Risky Business: Avoiding Those Perinatal Trappings

- Available 3/14/2024 - 3/13/2026
- Contact Hours: 1.0

That Sneaky Maternal Sepsis: Early Identification and Capture

- Available 8/1/2024 - 7/31/2026
- Contact Hours: 1.0

Stripping Away Layers of Fetal Tracing: Case Reviews

- Available 12/5/2024 - 12/4/2026
- Contact Hours: 1.0

Patient Care

Cryptic Diagnostic Errors: Beyond Human Error - Leveraging AI to Mitigate Diagnostic Errors and Improve Patient Outcomes

- Available 10/20/2023 - 10/19/2025
- Contact Hours: 1.0

Medications Unsolved: Unpacking the Mystery of Medication Reconciliation - A Member Program Discussed

- Available 10/20/2023 - 10/19/2025
- Contact Hours: 0.5

Sepsis: Optimal Care for Optimal Outcomes

- Available 12/21/2023 - 12/20/2025
- Contact Hours: 1.0

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For more information contact CHART Institute, chartinstitute@chartrrg.com or 412-212-3338 or visit Patient Safety - Education Programs on the CHART website member portal, www.chartrrg.com